ESCALATION & WHO TO CONTACT GUIDE



ADELAIDE MEDICAL
STUDENTS' SOCIETY
—— EST 1889 ——

UPDATED AUGUST 2025

BY LACHLAN CLARKE (VPE)

ANNIE FEWSTER (Y5 ED REP & RURAL REP)

CINDY SHI (PEO)

GOVERANCE STRUCTURE OF THE MEDICAL PROGRAM



Dean of Adelaide Medical School: Professor Josephine Thomas





Year 1-3 MedConnect

Function: Oversees operations of Years 1-3 of the Medical Program

Chair: Associate Professor Andrea Dillon and Year Level Coordinators

Student Representation: Year 1-3 Ed Reps and PEO



Year 4-6 Sub-Committee

Function: Oversees operations of Years 4-6 of the Medical Program

Chair: Professor Martin Bruening and Professor Ben Canny

Student Representation: Year 4-6
Ed Reps and VPE





AMSS TeamEd Committee

Function: Oversees student concerns and relays feedback to the Faculty

Chair: VPE

Student Representation: VPE,
PEO, Y1-Y6 Ed Reps, EdPrograms
Officers, International Officers,
Aboriginal and Torres Strait Islander
Officer, Research Officer, Rural Rep,
and TeamEd Secretary



Rural Medical Education Committee

Function: Oversees all rural programs including Y4 Surgical, Y5 Integrated Program, and Y6 Primary Care

Chair: Professor Lucie Walters and Associate Professor Katrina Morgan

Student Representation: Rural Representative

GOVERANCE STRUCTURE OF THE MEDICAL PROGRAM CONT.



Dean of Adelaide Medical School: Professor Josephine Thomas



Medical Programs Assessment Committee

Function: Oversees Adelaide Medical School's assessment procedures and processes

Chair: Dr Helen Wimalarathna

Student Representation: VPE/PEO

Quality Monitoring and Assurance Committee (QMAC)

Function: Oversees Adelaide Medical School's assessment quality

Chair: Dr Helen Wimalarathna

Student Representation: VPE/PEO

Learning and Teaching Committee (LTC)

Function: Oversees the Medical School course programs and development

Chair: Associate Professor Andrea Dillon and Professor Martin Bruening

Student Representation: VPE

AMS/AMSS Committee

Function: To advocate for the student voice and communicate any concerns to the Adelaide Medical School

Chair: VPE

Staff Representation: Associate Professor Andrea Dillon, Professor Martin Bruening, Professor Ben Canny and Professor Josephine Thomas

Student Representation:

VPE, PEO, President



Students concerns are communicated to TeamED and then raised with the Faculty at these meetings

AMSS TeamEd Committee

Function: Oversees student concerns and relay feedback to the Faculty

Chair: VPE

Student Representation: VPE, PEO, Y1-Y6 EdReps, EdPrograms Officers, International Officers, Aboriginal and Torres Strait Islander Officer, Research Officer, Rural Rep, TeamEd Secretary

YEARS 1-6:



Key Academic Staff

Dean of Adelaide Medical School: Professor Josephine Thomas
Director, Medical Education: Professor Ben Canny
Years 1-3 Coordinator: Associate Professor Andrea Dillion
Year 4-6 Program Coordinator: Professor Martin Bruening

Domain Leads

S&S Domain: Professor Elizabeth Beckett
Clinical Practice Domain: Professor Chien-Li Holmes-Liew
P&L Domain: Professor Greg Crawford
H&S Domain: Professor Caroline Lawrence
Indigenous Health Lead: Michael Larkin
Assessment Lead: Dr Helen Wimalarathna

Curriculum Services Administrator Y1-3: Nina Wiltshire

Key Support Staff

Pastoral Care and Remote International Student Support: Melanie Spamdro and Dr Tiffany Hamilton

YEARS 1-3:

Years 1-3 Coordinator: Associate Professor Andrea Dillion

YEAR 1



Course Coordinators:

Dr Matthew Arnold, Dr Viythia Katharesan, Dr Rebekah Hay **Contact via:** medicineyear1@adelaide.edu.au

S&S: Dr Viythia Katharesan

H&S: Associate Professor Catherine Chittleborough

Clinical Practice: Dr Anna Hadgraft

P&L: Dr Anna Sagar & Dr Sine Aberdour

SBL: Dr Matthew Arnold
CP: Dr. Anna Sagar

MEDICAL STUDIES 1 (MS1)



Course Coordinators:

Associate Professor Andrea Dillon, Dr Matthew Arnold, Dr Sarah Dolan Contact via: medicineyear1@adelaide.edu.au

S&S: Olivia Girolamo

H&S: Associate Professor Lyle Palmer, Brianna Morello

Clinical Practice: Dr Anna Sagar

P&L: Dr Sine Aberdour **SBL:** Dr Matthew Arnold

Y1 Pastoral Care: Melanie Spandrio

YEARS 1-3:

Years 1-3 Coordinator: Associate Professor Andrea Dillion

YEAR 2

MEDICAL STUDIES 2A (MS2A)

Course Coordinators:

Dr Marko Stojanovic, Dr Christian Mingorance **Contact via:** medicineyear2@adelaide.edu.au

S&S: Dr Marko Stojanovic

Clinical Practice: Dr Christian Mingorance H&S: Professor Lyle Palmer, Brianna Morello

P&L: Dr Cicy Li

SBL: Dr Sarah Dolan



MEDICAL STUDIES 2B (MS2B)

Course Coordinators:

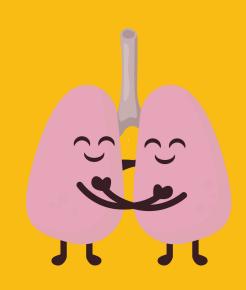
Dr Dimitrios Cakouros, Dr Christian Mingorance **Contact via:** <u>medicineyear2@adelaide.edu.au</u>

S&S: Dr Dimitrios Cakouros

Clinical Practice: Dr Christian Mingorance
H&S: Professor Lyle Palmer, Brianna Morello

P&L: Dr Cicy Li

SBL: Dr Neetu Kumar



YEARS 1-3:

Years 1-3 Coordinator: Associate Professor Andrea Dillion

YEAR 3

MEDICAL STUDIES 3 (MS3)

Course Coordinators:

Professor Elizabeth Beckett, Dr Anna Billington Contact via: medicineyear3@adelaide.edu.au

S&S: Professor Elizabeth Beckett

Clinical Practice: Professor Chien-Li Holmes-Liew, Dr Monica Li H&S: Professor Caroline Laurence, Associate Professor Jaklin Eliott

P&L: Professor Gregory Crawford AM, Dr Rebekah Hay

SBL: Dr Eugene Wong, Dr Matthew Arnold Research Skills Module: Dr Elysia Sokolenko GP Placement Coordinator: Dr Jeremy Seow







YEARS 1-3:

Years 1-3 Coordinator: Associate Professor Andrea Dillion

YEAR 3

TRANSITION TO CLINICAL STUDIES

Course Coordinators:

Dr Eugene Wong, Dr Anna Billington Contact via: <u>medicineyear3@adelaide.edu.au</u>

S&S: Professor Elizabeth Beckett

Clinical Practice: Professor Chien-Li Holmes-Liew, Dr Monica Li, Dr Cristina

Valero

H&S: Professor Caroline Laurence, Associate Professor Jaklin Eliott

P&L: Dr Neetu Kumar, Dr David Hunter

GP Placement Coordinator: Dr Jeremy Seow

CALHN/RAH Coordinator: Professor Chien-Li Holmes-Liew

CALHN/QEH Coordinator: Professor Martin Bruening

NALHN Coordinator: Associate Professor Aaron Boyce

Research Skills Development Course Coordinator: Professor Andrea Yool Indigenous Health Leads: Dr Dylan Coleman, Dr Margaret Scrimgeour

Clinical Site Lecturers:

RAH: Dr Maverick Lee, Dr Nicola Cranwell QEH: Dr Cristina Valero, Dr Heather Tan LMW: Dr Kate Seagrim, Dr Albert Wu



YEARS 4-6:

Year 4-6 Program Coordinator: Professor Martin Bruening

YEAR 4

MEDICINE/PSYCHIATRY/PALLATIVE CARE/CANCER

Course Coordinator:
Professor David Holden

Year 4 MHU: Professor Hubertus Jersmann
Year 4 Psychiatry: Dr Natalie Mills and Associate Professor Scott Clark
Year 4 Pallative Care/Cancer/MedicalSubspecialties: Professor David
Holden and Dr Yoko Tomita

SURGERY/MUSCKULOSKELETAL(MSK)

Course Coordinator:
Mr Adrian Anthony

Year 4 Surgery: Mr Adrian Anthony
Year 4 MSK: Dr Gavin Nimon, Professor Peter Smithem and Dr Sam
Whittle







YEARS 4-6:

Year 4-6 Program Coordinator: Professor Martin Bruening

YEAR 5 METRO

MBBS V CONTACTS

Year 5 Metro HRH: WCH: Dr Amanda Poprzeczny - Lyell McEwin: Prof Gus Dekker TQEH: Dr Amita Singla

Year 5 Metro Paediatrics: Dr Sophie Cilento

Year 5 Metro Geriatrics and General Practice: Professor Renuka

Visvanathan (Geris)/Professor Nigel Stocks (GP)

Year 5 Metro APIC: Dr Alex Reid and Dr David Reid

YEAR 5 RURAL

MBBS V CONTACTS

Year 5 Rural Paediatrics: Dr Shirley Sthavan

Year 5 Rural HRH: Dr Krishna Bailey and Dr Paula Kitto

Year 5 Rural Geriatrics and General Practice:

Associate Professor Toby Commerford (Geris)/Associate Professor

Katrina Morgan (GP)

Year 5 Rural APIC: Dr Lisa White

Year 5 Rural Medicine:

Course Coordinator: Dr Justin Gladman

Lecturer: Dr Alice Bennett

Aboriginal Health Lecturer: Tamika Miller

YEARS 4-6:

Year 4-6 Program Coordinator: Professor Martin Bruening

YEAR 6

MBBS VI CONTACTS

Year 6 TTIP: Dr Hannah Wu and Dr Lauren Lim
Year 6 ED Internship: Dr Andrew Giles
Year 6 Surgery Internship: Dr Adam Wells
Year 6 Medicine Internship: Professor Campbell Thompson
Year 6 Primary Care Selective: Professor Nigel Stocks
Year 6 Psychiatry Selective: Dr Catherine Toben
Year 6 Medicine Selective: Professor Ian Chapman
Year 6 Surgery Selective: Dr Adam Wells
Year 6 Deans Elective: Professor Campbell Thompson

Hospital site-specific coordinators/contacts exist for many rotations.

These contacts can be found on MyUni.

KEY PLACEMENT CONTACTS

YEARS 4-6:

Year 4-6 Program Coordinator: Professor Martin Bruening

METRO

Clinical Placement Team (Level 3 AHMS)

Contact: cpteam@adelaide.edu.au

Placements and Internships Coordinator: Racheal Kennedy

Placements and Internships Officers:

Belen Dominguez and Kylie Pepper cpteam@adelaide.edu.au

Sunrise: cpteam@adelaide.edu.au

Clinical Site Precinct Officers

AHMS Precinct Officer: Vicky Foreman and Collette Green

<u>ahmsprecinct@adelaide.edu.au</u>

TQEH Precinct Officers: Katrina Long and Kema Hord tqeh@adelaide.edu.au

LMH Precinct Officers: Kelly Fulton and Donna Holloway lmh@adelaide.edu.au
WCH Precinct Officer: Carrie Kluge and Kai Holt wch@adelaide.edu.au

Paradise: Nina Wiltshire

Helen Mayo North: Sharee Westlake

KEY PLACEMENT CONTACTS

YEARS 4-6:

Year 4-6 Program Coordinator: Professor Martin Bruening

RURAL

ARCS Executive

ARCS Director: Professor Lucie Walters

ARCS Deputy Director & Head of Education: Associate Professor Katrina

Morgan

Head of Research: Associate Professor David Gonzalez

Operations Manager: Dee Risley
eLearning/IT Manager: Dayle Soong
Rural GP Coordinator: Dr Justin Gladman

SITE COORDINATORS

Port Lincoln: Shana Freeman

Port Pirie and Jamestown: Libby Connelly

Roxby Downs: Hannah Samson
Whyalla/Cummins: Di Pennington
Barossa Valley: Jayne Siegele
Broken Hill: Laura Mallon
Ceduna: Leeanne (Twig) Holmes

Clare: Leane Rusby

Kadina: Liz Berger

Mount Barker: Sherry Archer Port Augusta: Kerry Steer



WHAT ARE THE PATHWAYS FOR INDIVIDUAL STUDENTS TO RAISE ISSUES?

- If an issue is affecting multiple students, please let your Ed Reps know
- While Team Education often focuses on issues affecting multiple students, we are always available to support individual students with their concerns.

Issue	Helpful Information	Useful Contacts (in order of escalation)
Course assessment query (including assessment items and results)		Course Coordinator → Year 1-3/4-6 Coordinator
	_	If your issue affects multiple students, please communicate with your year level Ed Reps.
Course content	<u>Course outlines</u> (under "Degree Structure")	Direct Tutor (e.g. SBL tutor, Clinical Practice Tutor etc) → Course Coordinator → Year 1-3/ 4-6 Semester Coordinator
Clinical Placement Query	Clinical placement information or additional information available on Sonia	CP Team or direct supervisor → Clinical site coordinator or precinct officer → Course Coordinator → Year 1-3/4-6 Coordinator If your issue affects multiple students, please communicate with your year level Ed Reps.
Rural Placement Query		Clinical site coordinator or precinct officer → CP Team or direct supervisor → Course Coordinator → Year 1-3/4-6 Coordinator
	_	If your issue affects multiple students, please communicate with the rural student representative
Issue with hospital IT system	_	EPAS log in: CP Team EPAS Officer
Issue with hospital card access	<u>-</u>	Clinical Site Precinct Officer/Site Coordinator
Issue with University IT system	<u>IT Support</u> <u>MyUni Support</u>	Ph 8313 8000

WHAT ARE THE PATHWAYS FOR INDIVIDUAL STUDENTS TO RAISE ISSUES?

Issue	Helpful Information	Useful Contacts (in order of escalation)
Short term absence from program (both planned absences e.g. conferenceand unplanned absences e.g. sickness)	Instructions available on Sonia and CANVAS	Additionally, It is courteous to inform your direct tutor or supervisor. If there are issues arising from your absence, consider contacting the course coordinator.
Planned leave of absence from the medical program (e.g. Honours year)	Instructions available on Sonia and CANVAS	Year 1-3/4-6 Coordinator → Dean of Medicine
Indigenous Student Query	<u>Yaitya Purruna information</u>	Michael Larkin
International Student Query		International student coordinator → Year 1-3/4-6 Coordinator Consider contacting the AMSS International Officer(s)
Health and Wellbeing issue (e.g. mental health or bullying and harassment):	AMSS Health and Wellbeing Resources Drs4Drs University of Adelaide Counselling	The priority is that you contact someone you feel comfortable with. Consider contacting a member of your hospital team or a university staff member you trust (tutor, course coordinator, year level advisor, Year 1-3/4-6 Coordinator, Dean of Medicine). Consider also contacting your GP, the University counselling service or the Student Welfare Office. If you do not feel comfortable approaching staff in the first instance, you are more than welcome to contact any education representative or the VPE of the AMSS - your concerns will be handled confidentially.

WHAT ARE THE PATHWAYS FOR INDIVIDUAL STUDENTS TO RAISE ISSUES?

Issue	Helpful Information	Useful Contacts (in order of escalation)
Assault	<u>Respect Now Always</u> <u>Student Care</u>	Year 1-3/4-6 Coordinator → Dean of Medicine Consider contacting an Educational Welfare Officer Consider contacting the Police
Student grievance	Student Care Grievance Information	Year 1-3/4-6 Coordinator → Dean of Medicine Consider contacting an Educational Welfare Officer
Accommodation or Financial Issue		https://www.adelaide.edu.au/accommodation/ https://www.adelaide.edu.au/student/finance/